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Hiring Team
Thomson Reuters

Dear Hiring Team,

Turning a prioritized marketing AI strategy into governed, portable production workflows closely matches the work I have led as a hands-on AI platform builder and senior engineering leader.

At Intelligent DataWorks, I personally architected the reusable AssistX core and led an 11-engineer team delivering a production generative AI platform with agents, RAG, MCP services, APIs, evaluations, observability, and AWS operations. We shipped the initial platform in approximately eight months, sustained 99.9% availability, and accelerated selected workflows by up to 50x. I also partnered with Marketing to build an AI-driven campaign workflow integrating SuiteCRM, Hunter.io, and SendGrid.

Earlier, I established cloud engineering patterns for MassMutual's privacy and AI-governance organization and delivered a regulated workflow platform that automated roughly 90% of a manual process. At AWS, I advised more than 200 enterprise customers on AI, data, and production architecture while enabling 180+ Solution Architects to deliver consistently across teams.

I would welcome a conversation about building complete marketer workflows with clear ownership, quality controls, portability, and measurable business outcomes while raising the technical bar across the engineering organization.

Sincerely,
Keith Steward